

## DYNATECH MANAGEMENT SYSTEM POLICY

The Management System Policy of DYNATECH, DYNAMICS & TECHNOLOGY, S.L.U. establishes that Francisco Mateo, representing the entire Organization, is committed to design, develop, implement and maintain, in accordance with the **ISO 9001:2015 Standard** and **Annex VII of Lifts Directive 2014/33/EU**, the Management System best suited to the characteristics of the Organization, as well as the continuous improvement of its effectiveness.

DYNATECH is an organization dedicated to:

### **Design, development, innovation and manufacture of safety components for lifts.**

At Dynatech, our **Commitment to Quality** is to offer products and services of the highest quality that exceed the expectations of our customers. We strive to:

- Comply with the requirements of our customers, current regulations and legal and regulatory requirements, ensuring that each product or service provided is of the highest quality.
- Continuously improve the performance of our processes, systems and competencies by implementing quality management practices and periodically evaluating our results.
- Promote the training and development of our staff to ensure that all members of the organization understand and accept the importance of quality.

In light of the challenges posed by climate change, Dynatech's Commitment to the Environment is to recognize the importance of protecting it and minimizing the impact of our activities on it. Therefore, we are committed to:

- Comply with applicable environmental regulations and any other related requirements.
- Minimize the environmental impact of our consumption of various energies, promoting recycling and the efficient use of raw materials used in our processes.
- Promote sustainable practices in all our processes, including the selection of suppliers who share our commitment to environmental protection.
- Promote environmental awareness among our employees, suppliers and customers, integrating environmental principles into our organizational culture.

This Policy provides the framework for establishing, planning and meeting the objectives and goals to pursue Continuous Improvement in Quality and Environmental Performance, which are the following:

- Increase the degree of customer satisfaction.
- Reduction of the consumption of fossil fuels and electricity from non-renewable sources.
- Improvement of the Quality Performance of our Suppliers, ensuring their Environmental commitment.
- Improvement of the Performance of the Personnel and the Work Environment.
- Adaptation and Continuous improvement of the Document, Production and Traceability Management, as well as the Performance of the Design, Manufacturing and Final Controls of the Safety Components in accordance with the Elevator Directive 2014/33/EU, in order to develop new and better products every day.
- Open new markets.

We will periodically assess the degree of achievement of these objectives, ensuring that improvement initiatives are aligned with our commitments to comply with the requirements of interested parties, internal requirements and process performance.

This Policy is reviewed, together with the Quality Objectives, following the Management Review programs, with the help of the monitoring of indicators, the results of Internal Audits, as well as External Audits by the Certification Body, in order to achieve continuous adaptation of the Quality Management System to the aforementioned.

To this end, we make this document public, so that it is available to all interested parties.



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